



January 2012

**2007-2010 CX-7, 2007-2010 Mazdaspeed3, 2006-2007 Mazdaspeed6 – L3T Engine
Variable Valve Timing Noise and Timing Chain Noise
Warranty Extension Program - Special Service Program (SSP) 87**

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program (SSP) to extend the warranty coverage for the specific repair of variable valve timing (VVT) noise and/or timing chain noise concern, on certain 2007-2010 CX-7 vehicles equipped with L3T engine and produced from February 14, 2006 through February 26, 2010, and 2007-2010 Mazdaspeed3 vehicles equipped with L3T engine and produced from June 28, 2006 through February 27, 2010, and 2006-2007 Mazdaspeed6 vehicles equipped with L3T engine and produced from August 4, 2005 through June 30, 2007.

The warranty coverage for the specific repair is extended to 7 years (84 months) from the original warranty start date or 70,000 miles, whichever comes first.

If you are a recipient of this notice, your vehicle is included in this program.

What is the problem?

On certain vehicles, a loud ticking noise may be exhibited from the VVT when the engine is first started at cold condition, due to a wear on the lock pin hole in the VVT rotor or breakage of the VVT case. After the engine warms up, some vehicles may exhibit a knocking/rattle type noise from the front timing cover and/or valve (cylinder head) cover at engine speeds below 2,000 rpm, due to excessive stretching of the timing chain.

The warranty extension does not apply if the problem is caused by poor vehicle maintenance (insufficient oil changes or using engine oil of viscosity lower than 5W-30).

What will Mazda do?

If your vehicle experiences the noise from engine room (VVT and/or timing chain noise), your Mazda dealer will inspect the vehicle to verify the cause of the noise. If the noise is caused by the VVT or timing chain concern, your dealer will replace the VVT actuator, or both the VVT actuator and timing chain, **free of charge**, during the terms of this warranty extension program. The repair should take approximately 5 hours to complete. However, it may take longer depending on the service workload at your Mazda dealership. If the noise is caused by poor vehicle maintenance (insufficient oil changes or using engine oil of viscosity lower than 5W-30), this warranty extension program does not apply.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

If your vehicle is functioning normally, there is no need to contact your dealer. We suggest keeping this letter with the vehicle's warranty information booklet for future reference.

If your vehicle experiences the noise from engine room (VVT and/or timing chain noise), please make an appointment with a Mazda dealer to have the vehicle inspected and repaired as necessary.

What if you have already paid for the repair?

If you have already paid for the applicable inspection, repair or part replacement due to noise from VVT and/or timing chain, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the preaddressed envelope provided, allowing 6-8 weeks for processing. In order to be eligible for reimbursement, you must have thoroughly followed the scheduled maintenance requirements for the engine and be able to document that the engine has been properly maintained.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner. If you are a vehicle lessor receiving this notice, please take steps to ensure that this notice is forwarded to the lessee.

Still have questions?

If you have any questions regarding this program, please contact our Customer Assistance Center at (800) 222-5500, option #6.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

